

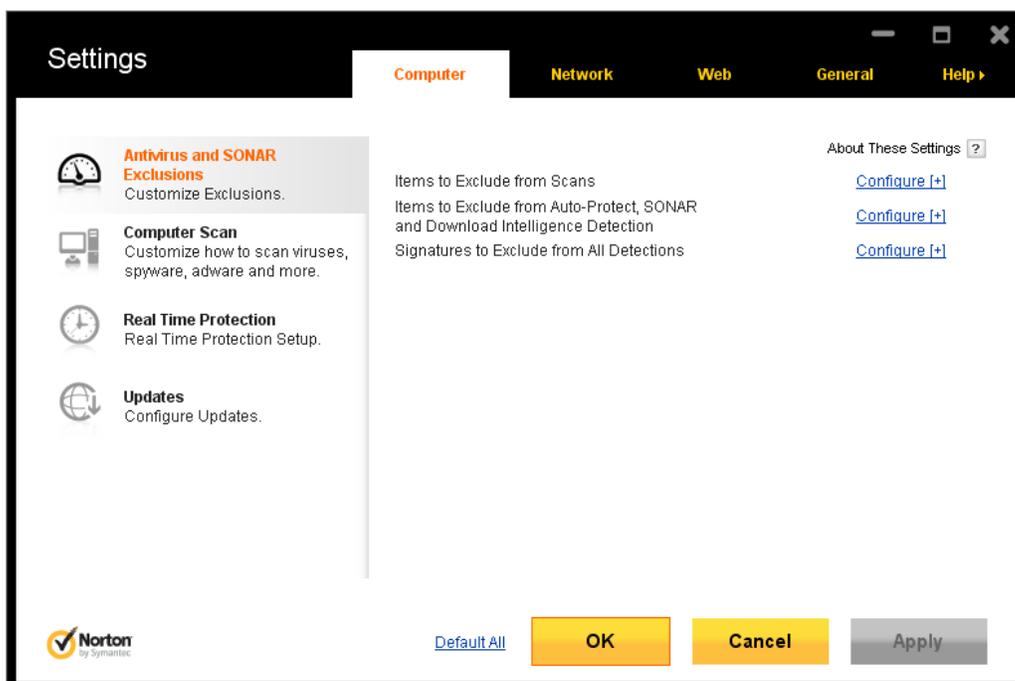
Norton Deletes EzPerf: How To Correct Problem

On some systems, Norton incorrectly detects Ezperf as a malicious program and deletes it from your system, especially after you perform a Check For Free Updates in EzPerf. To correct the issue, do the following:

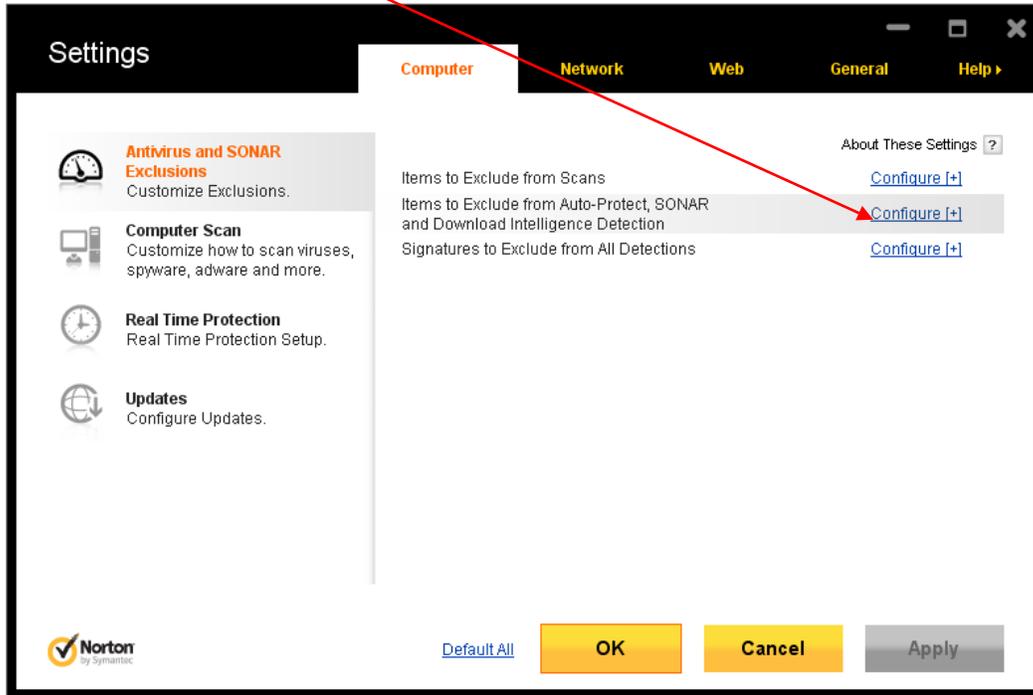
1. Start Norton Internet Security and click on Settings



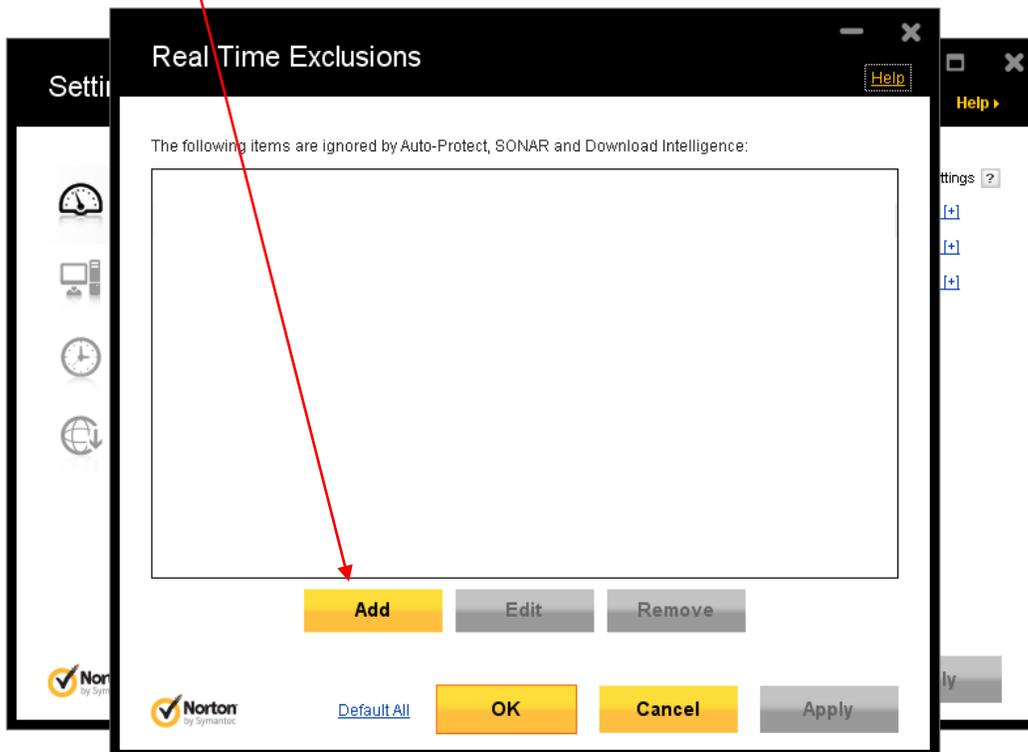
You will see the following Settings Screen



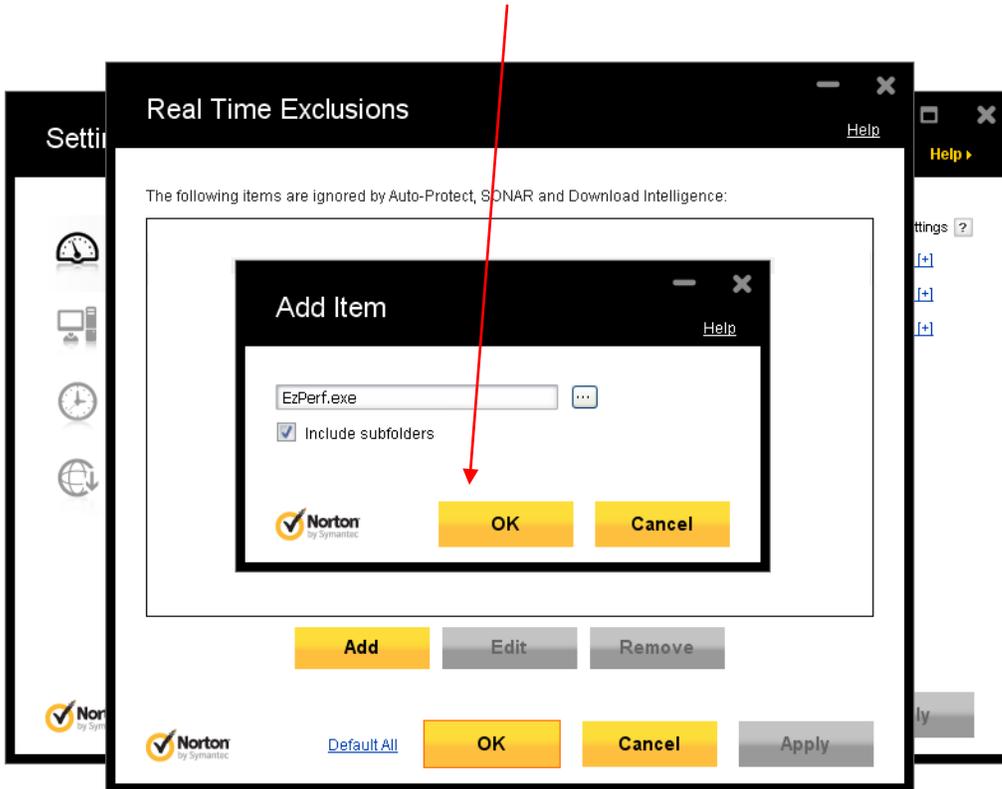
2. Click on Configure Items to Exclude from Auto-Protect SONAR and Download Intelligence Detection.



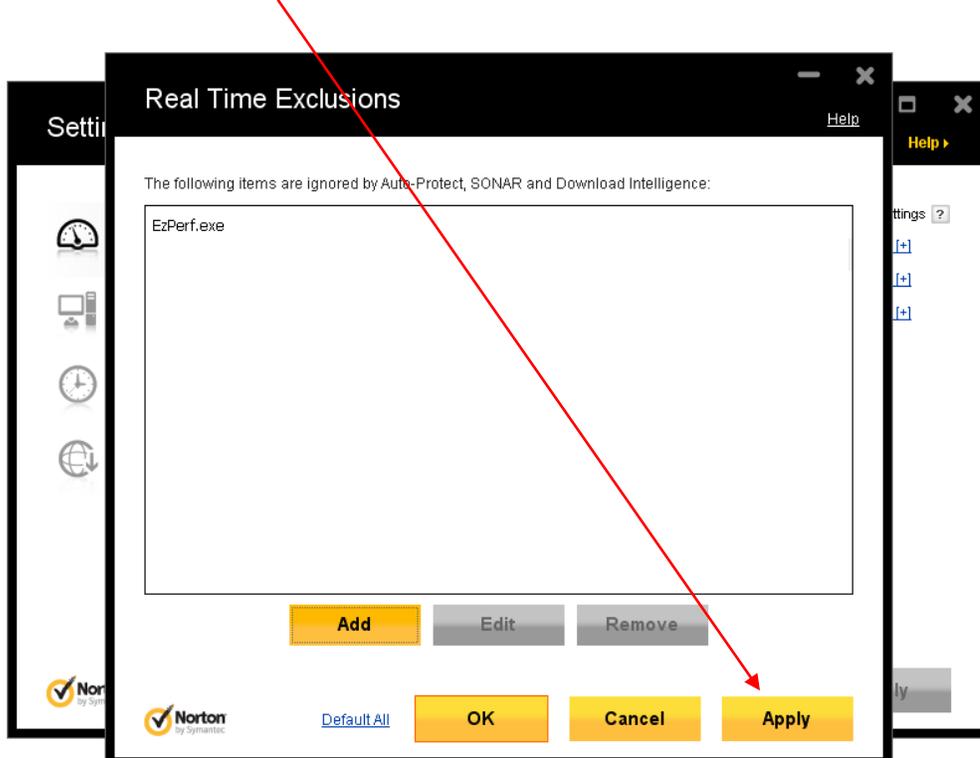
3. Click on the Add button



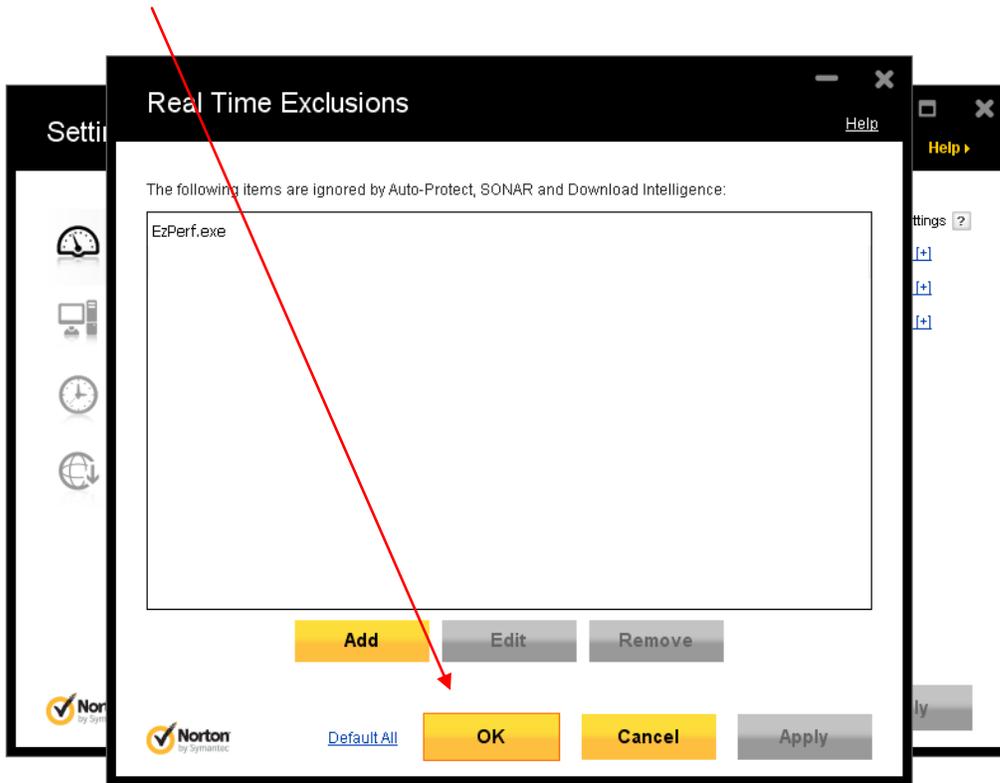
4. Type in **EzPerf.exe** and then click the OK button



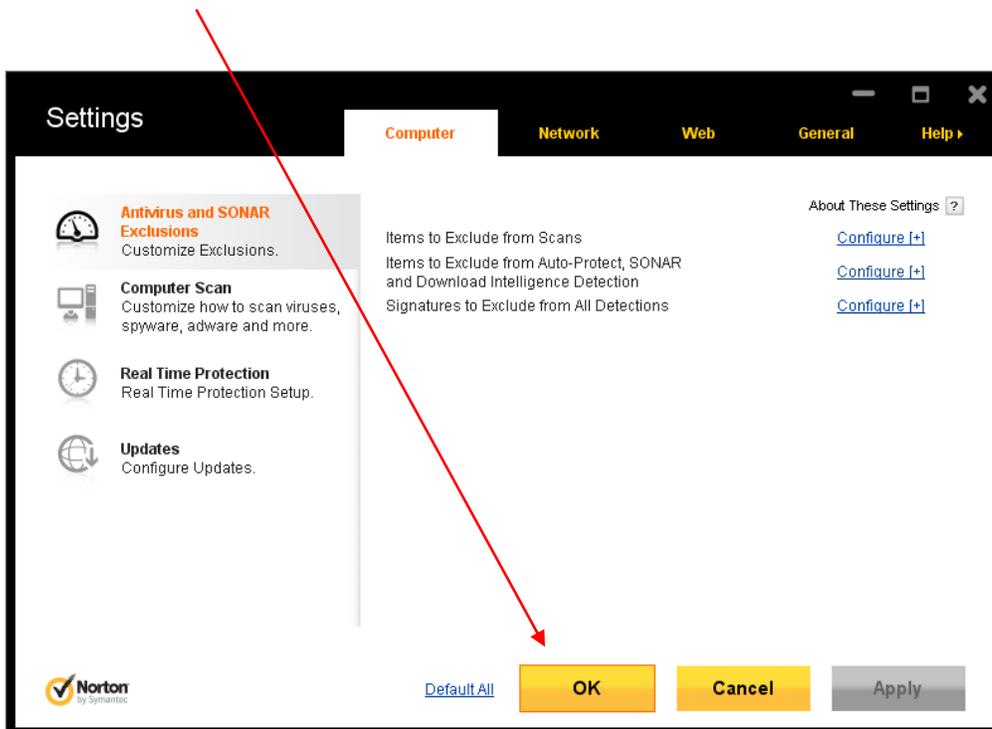
5. Click the Apply button



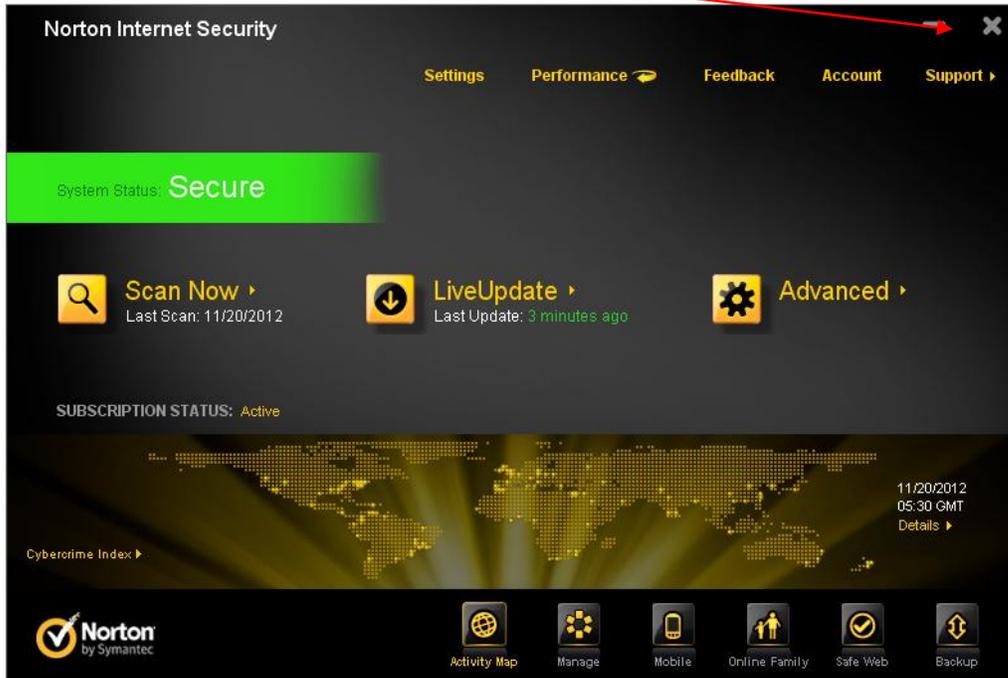
6. Click the OK button



7. Click the OK button



7. Click Close



We are working to have Norton correct their detection services to ensure that EzPerf is not detected as a malicious program so it is not deleted from your system.

If Norton has deleted EzPerf from your system, you will need to re-install EzPerf. After you have configured Norton to EXCLUDE EzPerf from the detection process, you can safely perform the **Check For Free Updates in EzPerf**.

